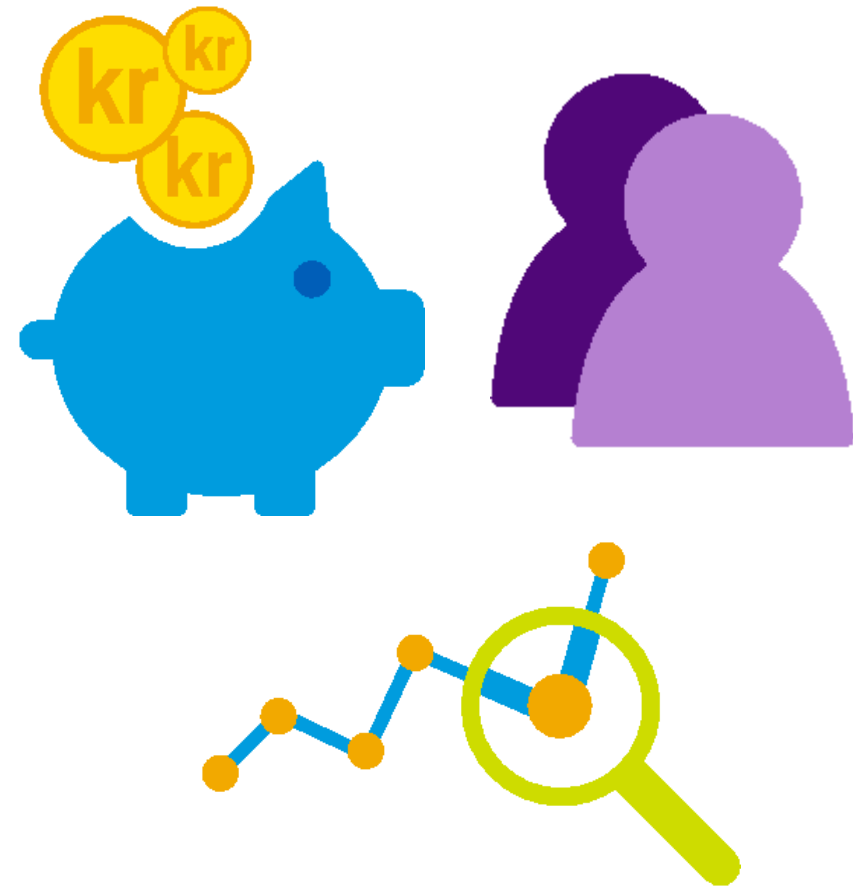


Digitalisation makes district heating smart

Sustainable Energy Conference
Reykjavik, October 2019

Steen Schelle Jensen
Head of Product Management
Kamstrup A/S



Challenged by complexity ... the future of district energy

District heating holds the potential to decarbonise heating of buildings, which counts for 40% of the total EU energy consumption

Increased energy efficiency and a fully optimised system is necessary to support the green transition of district heating

More sustainable

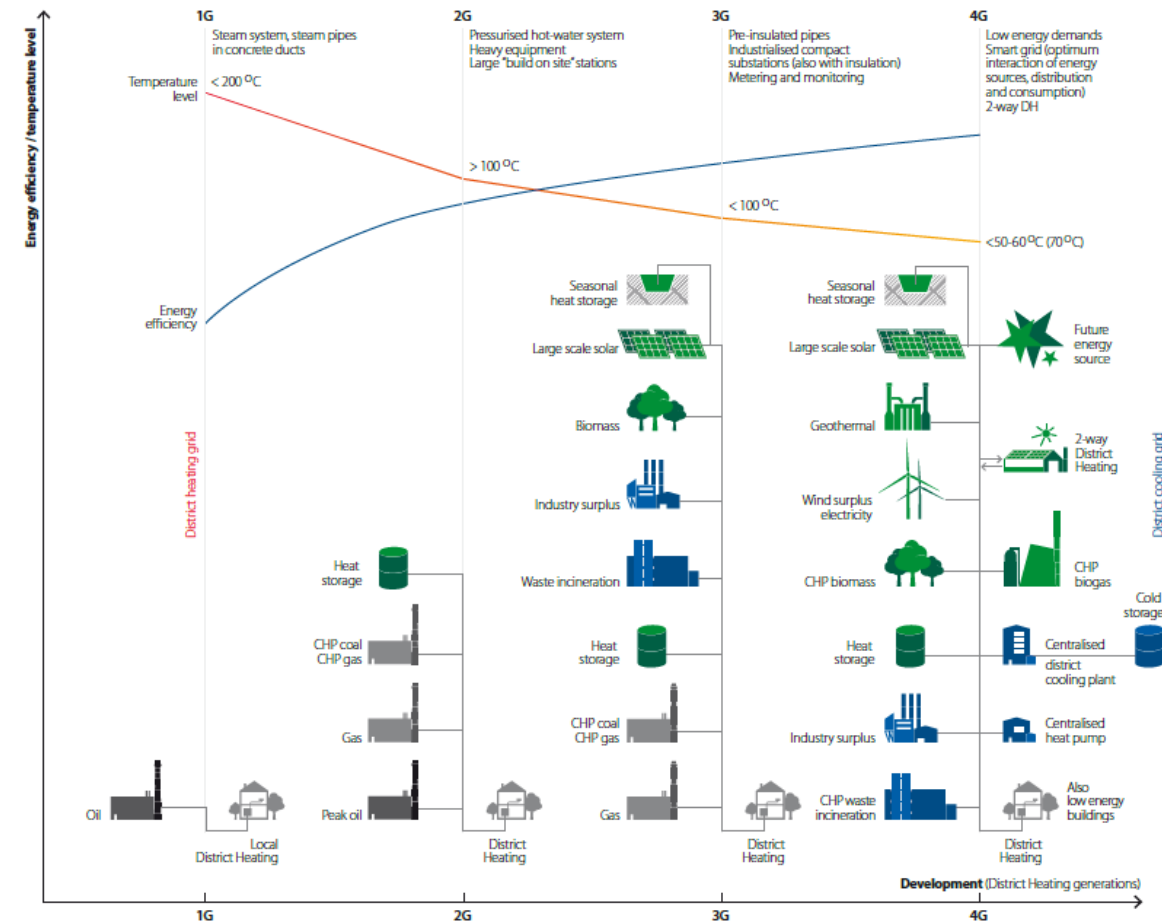
- More renewable energy and waste heat
- Sector coupling

More efficient

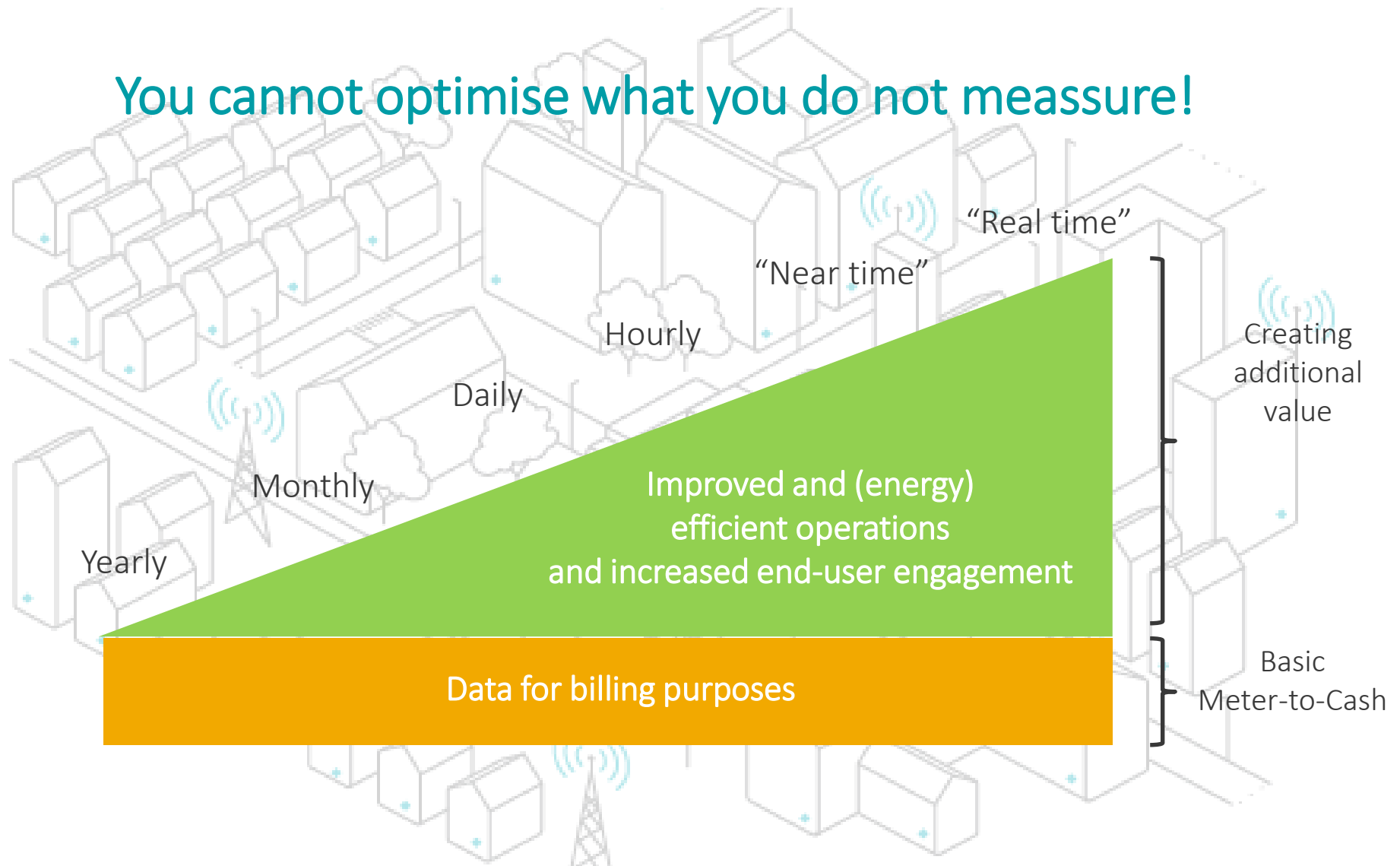
- Lower temperatures, reduce losses, run closer to limits
- Improve heat installations and take use of building flexibility

More profitable and competitive

- Lower operational cost (OPEX)
- Improved asset management (CAPEX)



You cannot optimise what you do not measure!



You cannot optimise what you do not measure, but...

**Unlocking the true potential in smart meter data
requires the right tools
to turn it into knowledge you can act on**

The digital value chain includes everything from the meter to the communication, software and analytics.



New metering requirements in the revised Energy Efficiency Directive

Heat meters installed after 25 October 2020 must be remotely readable

All existing meters must be remotely readable 1 January 2027.

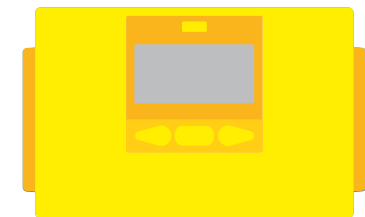
Remotely readable is defined as reading the meter without physical access to the buildings.

Data must be provided to the final customer at least 12 times per year.

Same requirements goes for **final customers** and **final users**, though submetering is subject to technical feasibility and cost effectiveness

The general criteria to determine technical non-feasibility and non-cost effectiveness shall be clearly set out. No general exceptions will be accepted.

Domestic hot water submetering in new multi-apartment are also required after 25 October 2020.



Assens District Heating, Denmark (100.000 MWh)

“Based on the continuous digitalization of our operations, we have actually been able to **lower the forward temperature by 6-8 degrees**”

“We have been able to **remove more than 100 bypasses** around the network”

“By optimizing our network operations we have, over the last few years, saved 2,500-3,000 MWh – that’s approx. 2.5% – and **reduced pipeline losses by 12%**”



The utility has managed to lower the temperature in the network by 6-8 degrees



The network consists of approximately 3300 metering points



The utility has reduced its annual heat production by 2.5%



As a result of the optimizations the utility has realized savings in equivalence of € 33 per household

Sensors and data are already there ... but how can we put data into play?



Smart meters fuels the digitalisation

Temperature and flow sensors in every connected building

Provide valuable data that can tell something about:

- end-user behaviour
- heat installations
- buildings
- distribution network
- ...

Reading time	Address	Serial number	Info code	Info code (historical)
21/07/2021 04:00	Plantagevej 13288	10019440	▲ Specify meter type to see info code(s)	
21/07/2021 03:00	Fredensvej 7388	10049110	▲ Leak; Reverse	Burst has been recorded for 1 - 8 hours within the last 30 days; Leak h...
21/07/2021 02:00	Fredensvej 4309	10048638	▲ Leak; Dry	Leak has been recorded for 9 - 24 hours within the last 30 days; Rever...
21/07/2021 01:00	Fredensvej 1810	10011005	▲ Specify meter type to see info code(s)	
21/07/2021 00:00	Fredensvej 4834	10074034	▲ Specify meter type to see info code(s)	
20/07/2021 23:00	Fredensvej 3831	10024817		Leak has been recorded for 9 - 24 hours within the last 30 days; Rever...
20/07/2021 21:00	Hovedmælere 10961	10012902	▲ Leak; Reverse	Leak has been recorded for more than 21 days within the last 30 days;...
20/07/2021 20:00	Gulstykkevej 463	10012131	▲ Supply voltage has been interrupted; Temperature sensor T2 outsid...	
20/07/2021 19:00	Tjersløkkevej 5187	10011573	▲ Reverse; Dry	Burst has been recorded for 1 - 8 hours within the last 30 days; Revers...
20/07/2021 18:00	Vedstrømsgade 9475	10009963	▲ Burst; Reverse	Leak has been recorded for 9 - 24 hours within the last 30 days; Rever...
20/07/2021 17:00	Fredensvej 8152	10013631	▲ Burst; Leak	Leak has been recorded for 7 - 14 days within the last 30 days; Revers...

Digitalised District Heating

Digitalisation creates transparency and reduces losses

Because you cannot optimise what you do not measure

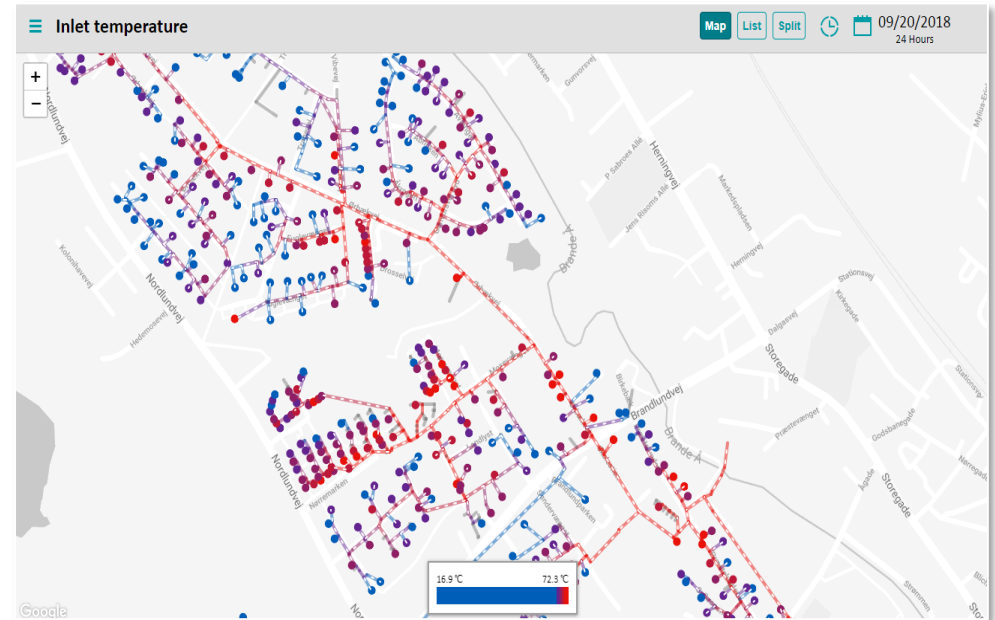


- **Heat Intelligence** - one of the first commercial products with the field of advanced analytics for district heating systems
- Cloud based platform
- Full Data-driven model of what goes on in the distribution network – without the need for additional sensors
- Combines meter data with a digital GIS model of the pipe network
- Creates a digital twin showing temperatures and flows throughout the system (and soon also pressure)
- Can handle complex network structures with multiple heat sources, ring connections, zones, mixing loops ...

How Kamstrup can fulfil our dreams!
Prof. Sven Werner, Sweden

“Supervisory control and data acquisition (SCADA) systems have so far been absent for heat distribution networks.

When Kamstrup is now offering to provide future SCADA systems for heat distribution based on all heat measurements in substations, many old dreams can come true in district heating systems”



Heat Intelligence Example – building level

TEMPERATURE

Temperature deviation

Supply temperature

15.5 °C 71.2 °C

Return temperature

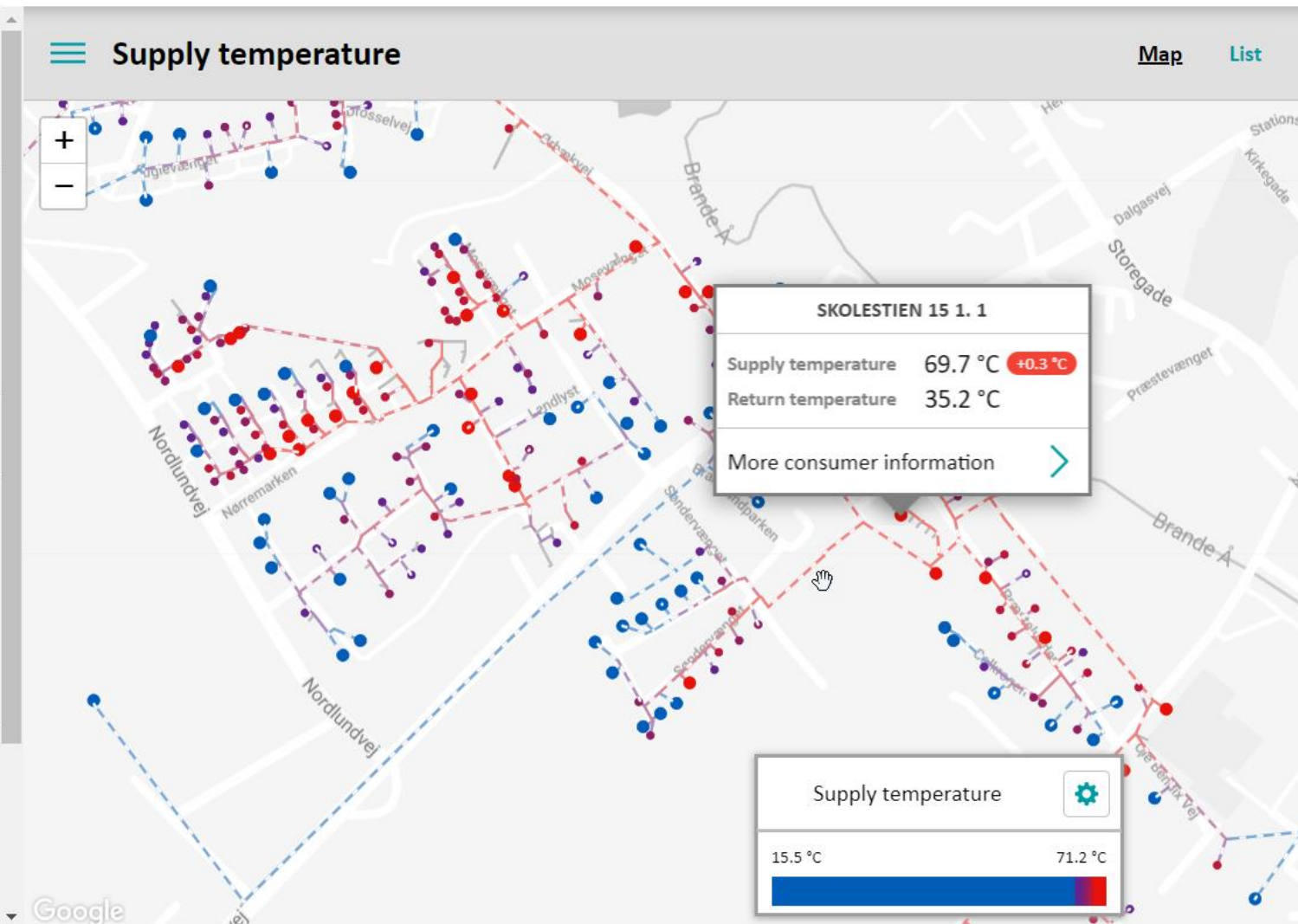
FLOW

Volume flow rate

Flow velocity

VIEW OPTIONS

Include meters without temperature values



Map List Split

16/06/2019
24 hours

SKOLESTIEN 15 1.1

7330 Brande

Date

Volume

Supply temperature

Return temperature

Jun 2019

DATA PERIOD (394 days)

Start date 5/17/2018

See details >

Heat Intelligence Example – pipe level

Heat Intelligence

TEMPERATURE

Temperature deviation

Supply temperature

15.5 °C 71.2 °C

Return temperature

FLOW

Volume flow rate

Flow velocity

VIEW OPTIONS

Include meters without temperature values

Supply temperature

Map List Split 16/06/2019 24 hours

PIPE SECTION

Supply temperature	69.8 °C
Return temperature	33.4 °C
Volume flow rate	12.45 m ³ /h
Flow velocity	0.4 m/s
Diameter	101 mm
Section length	100 m
Pipe type	Ř108

Supply temperature 69.8 °C
Return temperature 33.4 °C
Volume flow rate 12.45 m³/h
Flow velocity 0.4 m/s
More pipe information >

Supply temperature 15.5 °C 71.2 °C

Heat Intelligence Example – high return temperatures

TEMPERATURE

- Temperature deviation
- Supply temperature
- Return temperature

90.4 °C
79 °C

FLOW

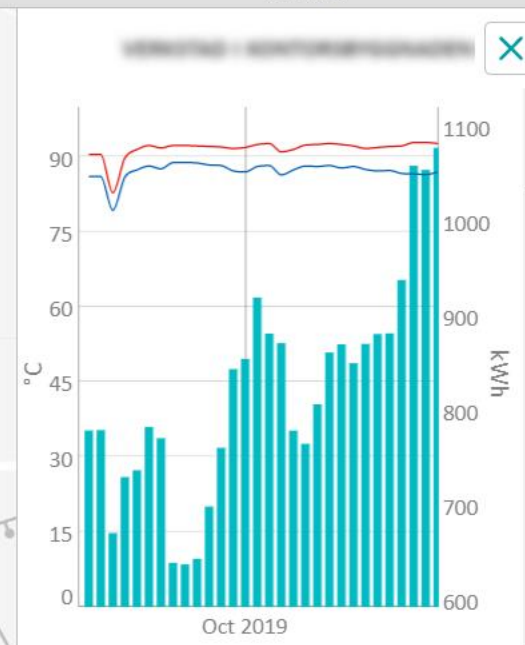
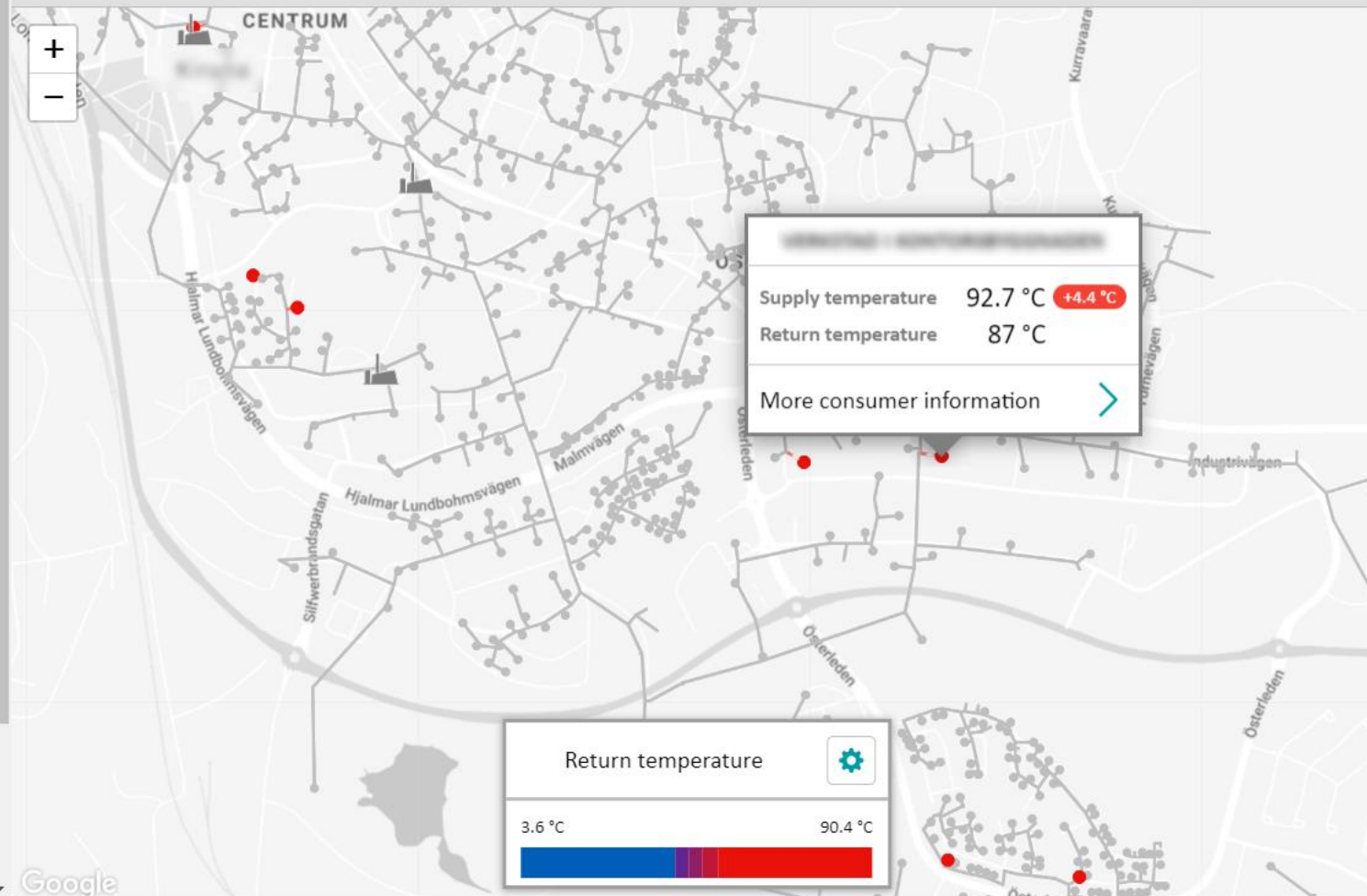
- Volume flow rate
- Flow velocity

VIEW OPTIONS

Include meters without temperature values

Return temperature

Map List Split 17/10/2019 24 hours



SUMMARY (30 days)

Start date	9/18/2019
Energy delivered	24.681 MWh
Volume delivered	4,957 m ³
Avg. supply temp.	91.7 °C
Avg. return temp.	87.3 °C

Heat Intelligence Example

TEMPERATURE

Temperature deviation

Supply temperature

Return temperature

31.7 °C 49.5 °C

FLOW

Volume flow rate

Flow velocity

VIEW OPTIONS

Include meters without temperature values

Return temperature

Map

List

Split



16/06/2019

24 hours

PIPE SECTION

Supply temperature 69.7 °C

Return temperature 34.5 °C

Volume flow rate 16.76 m³/h

Flow velocity 0.1 m/s

Diameter 200 mm

Section length 25 m

Pipe type NA

Supply temperature 69.7 °C

Return temperature 34.5 °C

Volume flow rate 16.76 m³/h

Flow velocity 0.1 m/s

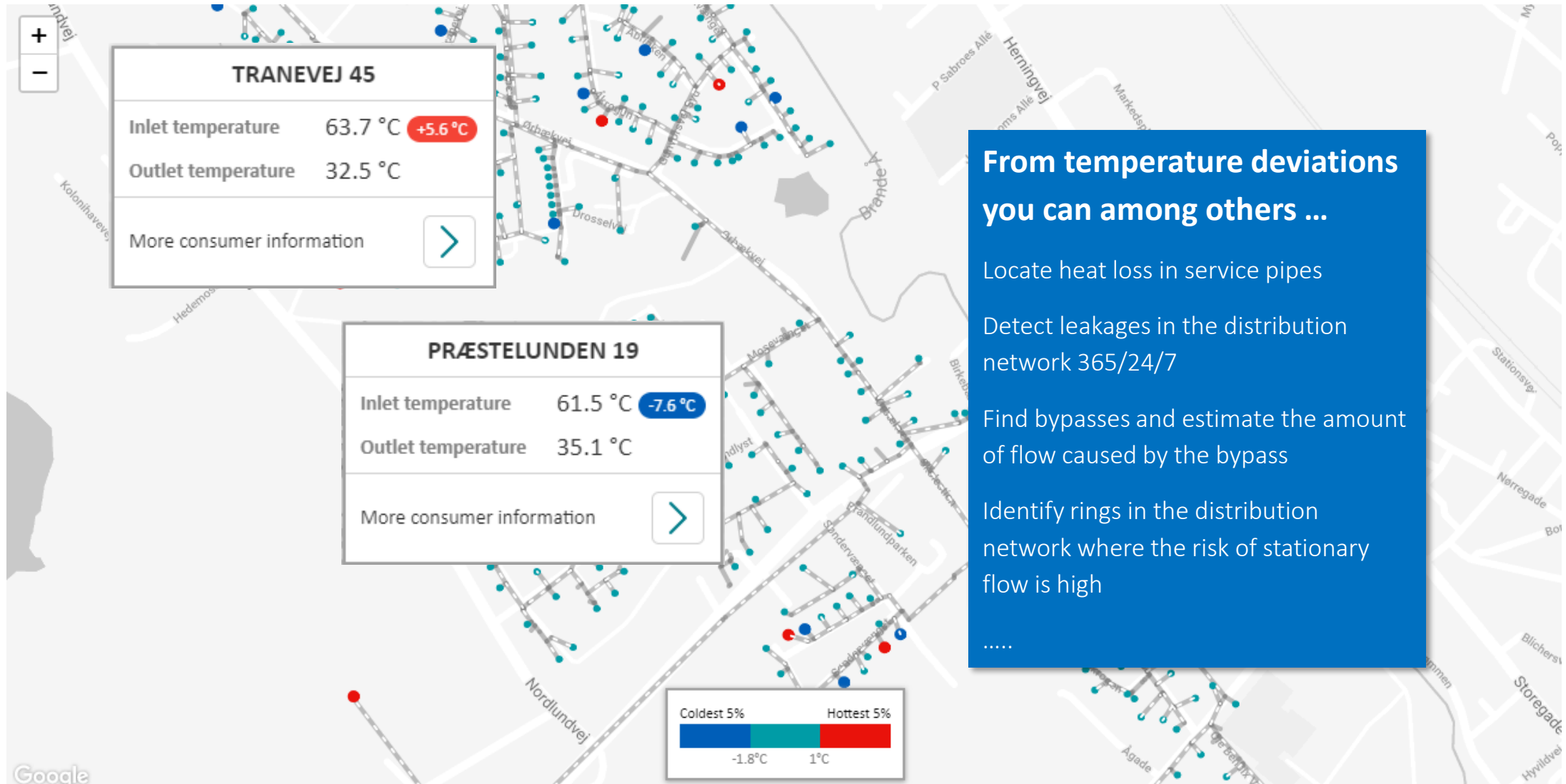
More pipe information

Return temperature

14.3 °C

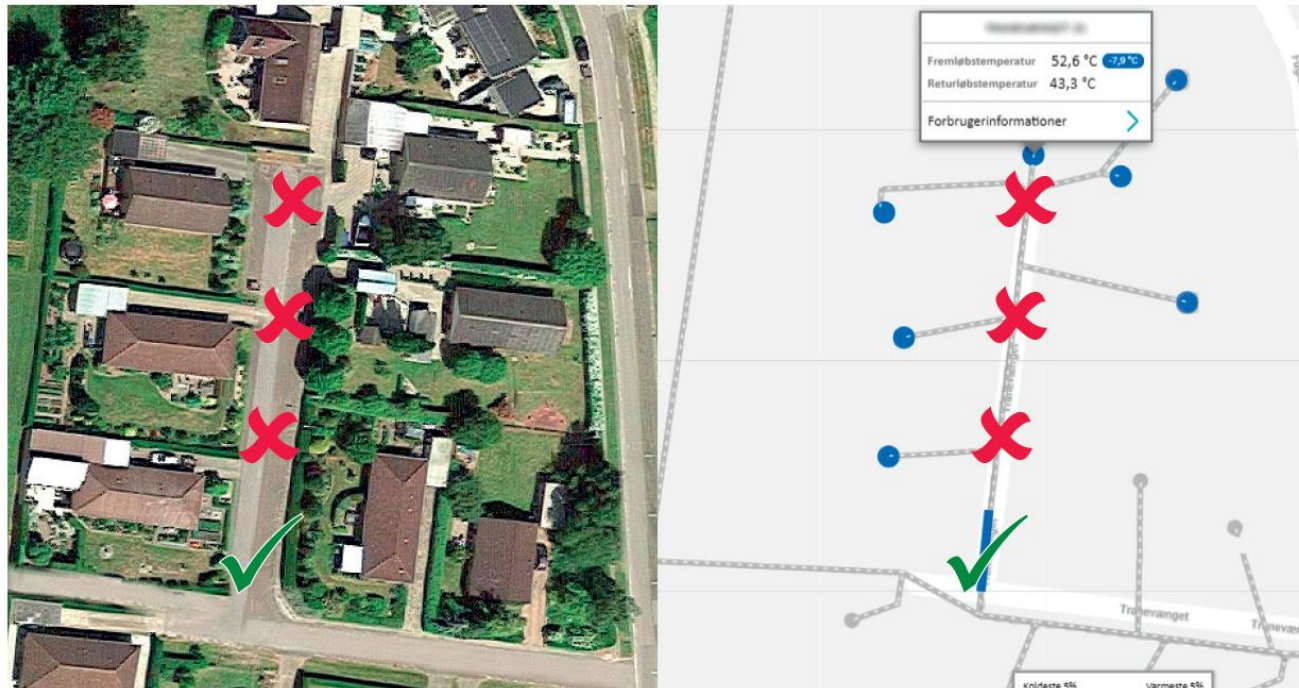
49.5 °C

Temperature deviations reveals many secrets



From temperature deviations you can among others ...

- Locate heat loss in service pipes
- Detect leakages in the distribution network 365/24/7
- Find bypasses and estimate the amount of flow caused by the bypass
- Identify rings in the distribution network where the risk of stationary flow is high
-



Search for leakages with Heat Intelligence

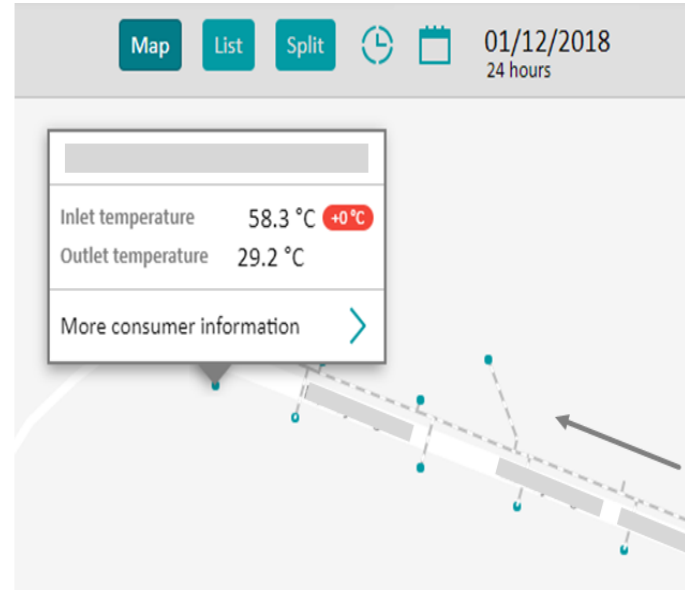
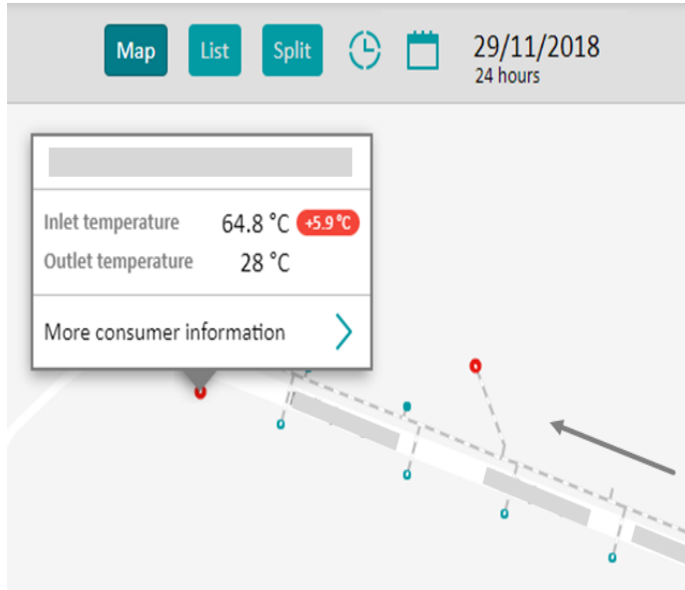
In the area around the leakage, the temperature pattern changes significantly

In this case, the consumers downstream from the leakage are marked blue due to temperatures lower than expected

Based on data from Heat Intelligence, the first dig would have been done between the blue consumers (with deviations) and the consumers without deviations

The concrete repair of the broken pipe demonstrated that instead of digging 4 places before finding the leakage, 1 dig would have been enough as the leakage was found exactly where Heat Intelligence indicated it should be!

High return temperatures caused by unnecessary bypasses



Identify unnecessary bypasses

District heating network in small village with 300 connections, primarily 1- family houses

In this case, the bypass is resulting in a flow temperature deviation of 5.9 °C

After closing the bypass, the temperature dropped to the expected temperature

The average return temperature from the area dropped with 1,5 to 2 °C



≈ 1.5 °C
decrease in
return
temperature

"Intelligent district heating" ... a joint development initiative that challenges technology providers


It is estimated that 50% of all heat installations in buildings perform inefficiently – both in old and new buildings

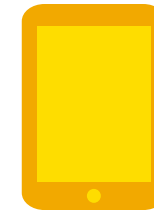
Heat installations are increasingly complex, and the process of troubleshooting is difficult

Building owners and facility managers often focus on fixing the problem at hand – not on long-term performance optimization

There is a competence gap among professionals working with heat installations


15 mill.
EUR per year
savings


5%
reduction in total
heat demand

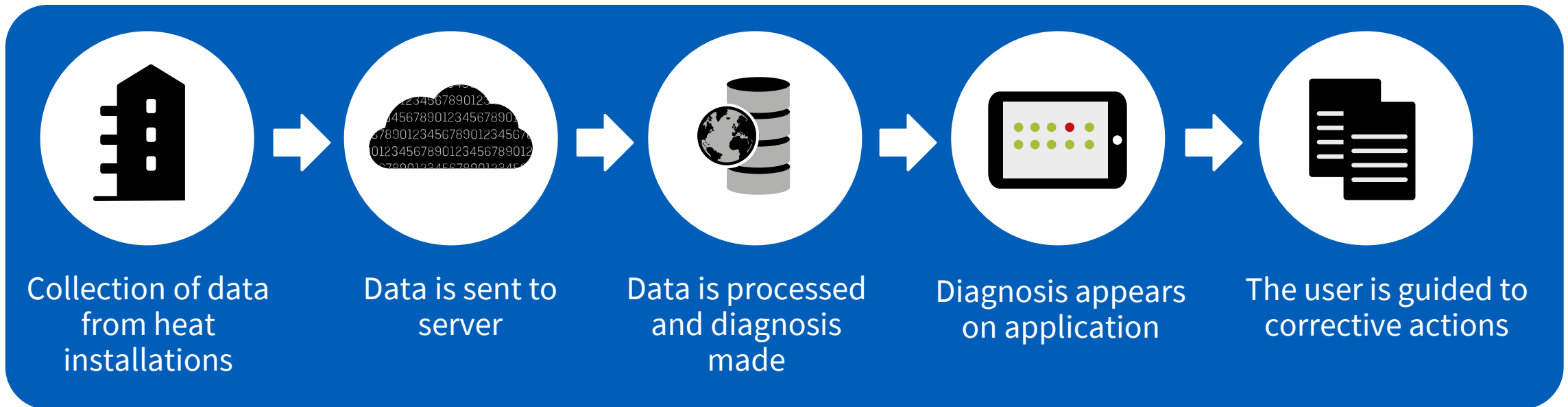


Think digital to be
able to scale!

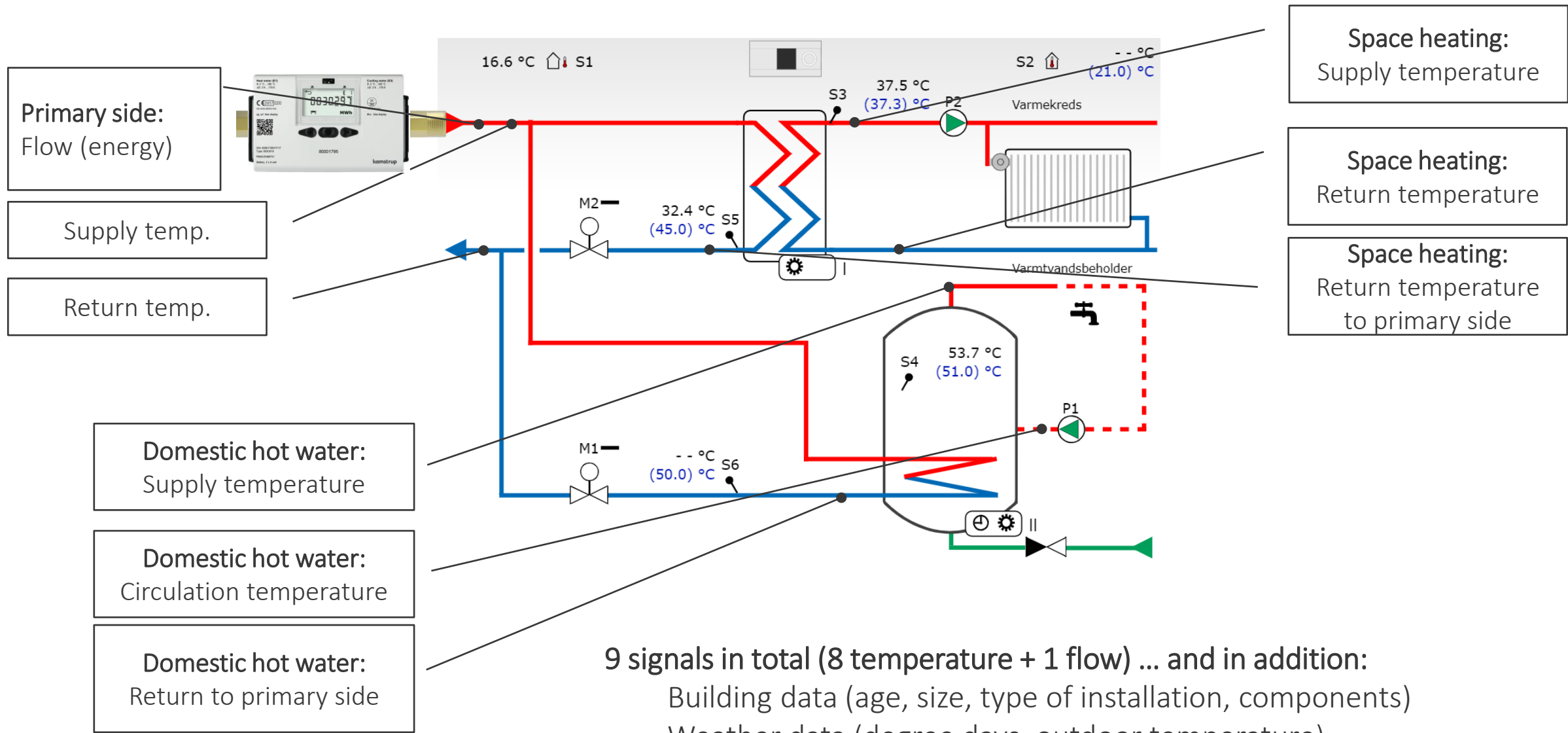
”Heat Assistant”

The “Heat Assistant” prototype – a fully data-driven decision support tool removes the barriers and makes troubleshooting easy and understandable

Yes! – data-driven troubleshooting can be done. 77% of the analyzed heat installations can be optimized



"Heat Assistant" data input



9 signals in total (8 temperature + 1 flow) ... and in addition:
Building data (age, size, type of installation, components)
Weather data (degree days, outdoor temperature)

GDPR and the rights to use data for optimisation

Do we need end-user consent to collect data?

Because smart meter data is personal data, processing it raises the question of the need for individual customer consent ...

... especially when meters are read more frequently than required for billing purposes and consumer information, e.g. on hourly basis

Knowing that end-user consent is an administrative burden

Knowing that lack of consent will have a negative effect on the data-based optimisation – not just for a specific building but also for the planning and distribution



The Danish Energy Agency and Department of Justice has looked into whether legal basis for processing smart meter data can be found in Article 6 of the GDPR: **Lawfulness of processing**

They state that **processing of personal data is lawful to the extent** that:

(e) processing is necessary for the performance of a task carried out in the **public interest** or in the exercise of official authority vested in the controller;

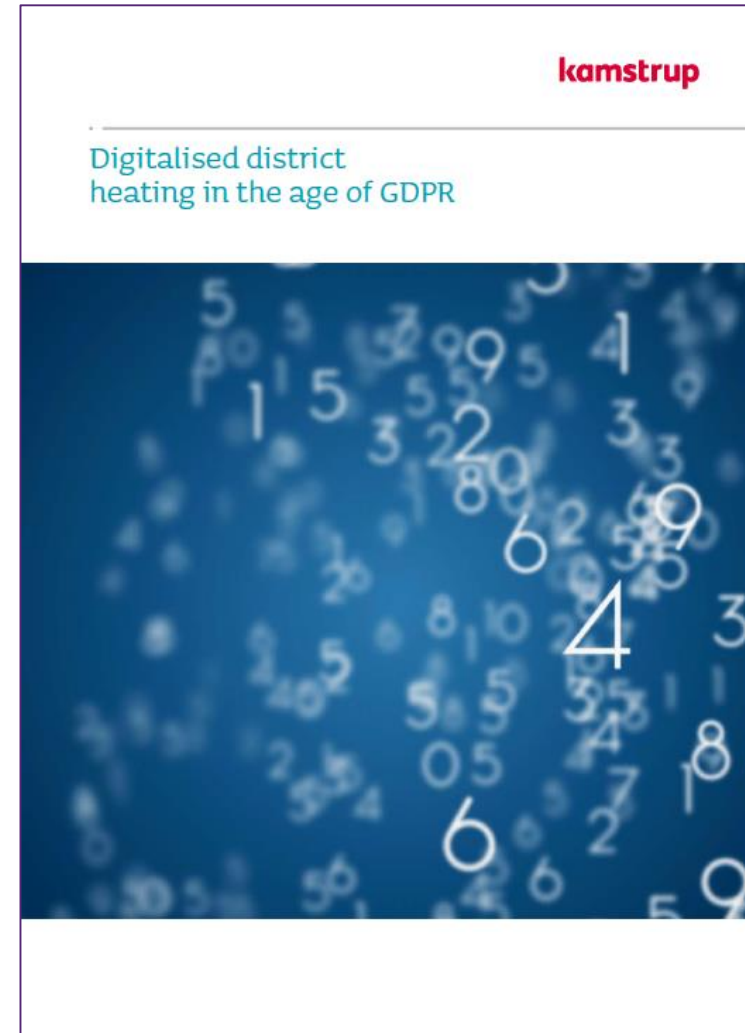
(f) processing is necessary for the purposes of the **legitimate interests** pursued by the controller or by a third party (...)



In conclusion, the official Danish position states that frequent data collection from heat meters **can be done without customer consent** ..

... as long as the energy supplier uses that data either in the interest of the public to save energy and **minimise energy losses**, or for the legitimate purpose of **improving the energy efficiency** of its operations

... may only take place if providers of smart metering solutions also **comply with the fundamental principles set out in Article 5** on processing of personal data.



Think forward!

Steen Schelle Jensen
Head of Product Management
ssj@kamstrup.com



The Digital Roadmap provides a comprehensive overview and nuanced insight into digitalisation

Describing digitalisation on six different levels:

- Production
- Distribution
- Building
- Consumption / end-users
- Design and planning
- Sector coupling

Describing state-of-art, objectives, recommendations and barriers with digitalisation

Downloadable at the DHC+ Knowledge Hub:

<https://www.euroheat.org/knowledge-hub/>

